

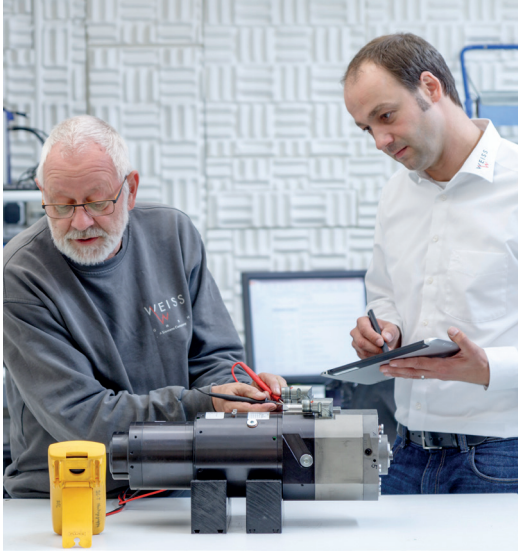
WEISS Spindle Solutions

Repair & Service

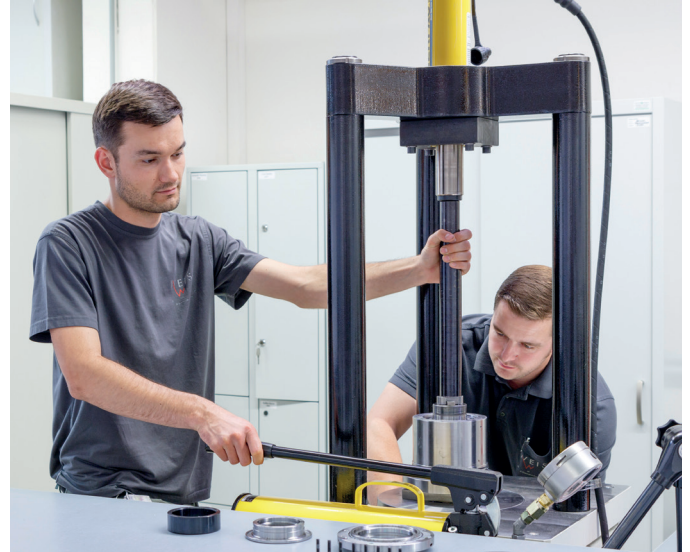
Version 11.0

| WEISS Spindle Solutions

Worldwide spindle service - on fair terms



Thorough initial inspection forms the basis for all corrective maintenance



Careful disassembly of the spindle unit ensures cost-effective corrective maintenance

Portfolio

All elements of the WEISS product range will be discussed, coordinated and offered individually with the customer.

Repair and maintenance

- of WEISS produced spindle units with standardized processes for maximum technical and economical benefit
- of spindle units from other producers
 - design analysis based on WEISS design guidelines
 - development of technical alternatives
 - production according to WEISS standard processes
 - warranty conditions such as WEISS spindles

Optimization, modernization and retrofit of WEISS produced spindle units and spindle units from other producers

- analysis of customer needs
- make up general product enhancements towards original design
- optimization based on field experience
- optimization based on individual process requirements of end user

On site service

- commissioning
- troubleshooting
- small repairs
- diagnostics of bearing condition
- optimization of overall vibration condition

Supply of spare parts

- usage of original spare parts
- stocking of standard parts, e.g. bearings, clamping systems, rotary unions
- stocking of specific parts
 - also for spindle units from other producers
 - individually according to service agreement

Service agreements

Individual customer service agreements ensure high machine availability

- minimal clarification effort
- predictable corrective maintenance costs
- available spare parts
- shorter delivery times
- less downtime

| WEISS Spindle Solutions

Worldwide spindle service - on fair terms

WEISS spindle service means quality workmanship in experienced hands. With more than 3,500 repairs per year on our own and spindle units from other producers, more than 600 machine tools manufacturer and end users Worldwide already rely on the experience and efficiency of our experts.



WEISS USA:
Innomotics LLC -
Business Unit Spindle Technology

Contact: Mr. Jeffrey Watts
7255 Industrial Park Blvd./ Unit K
Mentor Ohio 44060 USA
Phone: +1 440 946-4003
Fax: +1 440 942-9056
E-Mail: weiss.us@siemens.com



WSS France:
WEISS Service Point:
BBN FRANCE (SASU)

Contact: Mr. Martin Boeni
6, Col France
25130 Villers-Le-Lac
France
Phone: +41 792299882
E-Mail: info@bbnsa.ch



WEISS UK:
Innomotics Motors & Large Drives Ltd.
Business Unit Spindle Technology

Contact: Mr. Christian Kess
Epsom Ave
Handforth SK9 3PW, UK
Phone: +44 7808827085
E-Mail: christian.kess@siemens.com



WSS Mexico:
WEISS Service Point:
GSN Maquinaria-Servicios-CNC SA de CV

Contact:
Blvd. Peñaflo, No. 1102 int. 16
Business Park Novatec,
Colonia Ciudad del Sol,
Querétaro, Qro. C.P. 76116
Mexico
Phone: +52 442 209 5145
E-Mail: mexico@gsn-service.com



WSS Switzerland:
WEISS Service Point:
BBN Mécanique SA

Contact: Mr. Martin Boeni
Rue du Verger 11
2014 Bôle (Neuchâtel)
Switzerland
Phone: +41 792299882
E-Mail: info@bbnsa.ch



WSS Spain:
WEISS Service Partner:
CastelOmega

Contact: Mr. David Garcia
Torrente Estadella, 20
08030 Barcelona
Spanien
Phone: +34 933452611
Fax: +34 932744607
E-Mail: david@castelomega.com



WSS Brazil:
WEISS Service Partner:
Aut Service Com. Serv. Ltda

Contact: Mr. Rener Sforzin
Rua Coronel Bento Bicudo, 904
02912-000 São Paulo - SP
Brazil
Phone: +55 11 3991 6186
Fax: +55 11 3991 6187
E-Mail: rener@autservice.com.br



WEISS Italy:
Innomotics S.r.l. -
Business Unit Spindle Technology

Contact: Mr. Amedeo Palomba
Via Vipiteno 4
20128 Milano MI
Italien
Phone: +39 340 8391660
E-Mail: amedeo.palomba@innomotics.com



WEISS Germany:
Innomotics GmbH
WEISS Spindeltechnologie - Headquarter

Service-Hotline: +49 9532 9229-347

Contact: Mr. Bernd Lang
Birkenfelder Weg 14
96126 Maroldsweisach
Germany
Phone: +49 9532 9229-347
Fax: +49 9532 9229-444
E-Mail: service-weiss@innomotics.com



WSS Austria:
INNOMOTICS - Motors and Drives
Business Unit Spindle Technology

Contact: Mr. Ronald Würrer
Siemensstraße 90
1210 Wien
Austria
Phone +43 664 88550086
E-Mail:ronald.wuerrer@siemens.com



WEISS China:
Innomotics Large Drives (Shanghai) Co., Ltd.
Business Unit Spindle Technology
SSML - Siemens Standard Motors Ltd.

Contact: Mr. Wen Yan Bo
No. 99 Zhongxin Road
Yizheng
211417 Jiangsu Province
P.R. China
Phone: +86-(411)-83699760-8038
Mobil: +86 13958197827
E-Mail: yanbo.wen@siemens.com



WSS Turkey:
WEISS Service Partner:
SİMUT TEKNİK

Contact: Mr. Hüseyin BÖLÜK
MİNARELİÇAVUŞ OSB MAHALLESİ.
N113 SOKAK No: 11
NİLÜFER / BURSA
POSTAL CODE:16140
Turkey
Phone:+90 224 443 01 23
Phone:+90 224 443 43 40
Fax: +90 224 443 01 24
E-Mail: info@simutteknik.com.tr

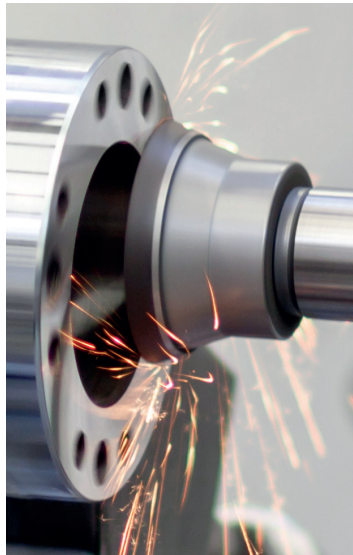


WSS India:
WEISS Service Partner:
Rajamane & Hegde Services Pvt. Ltd

Contact: Santosh Kumar Pattar
Whitefield Road,
Mahadevapura Post,
Bangalore 560048
India
Phone: +91 9900592261
E-Mail: santoshpattar@rajamane.com



The **damage report** provides our customers with valuable details and a list of required new parts and labor



Machining of parts is carried out with maximum precision



Spindle assembly requires great care and much experience

Service pool

Repaired spindles on stock - according to service agreement. This service is only available to German customers.

Training

Increasing machine availability/ efficiency by individual trainings

- storage, startup and operation of spindle units
- maintenance
- small repairs
- optimization

Technical Support

Contact

Hotline: +49-9532-9229-347

Fax: +49-9532-9229-444

E-Mail: service-weiss@innomotics.com



The **acceptance test** includes a review of the standard and of the essential criteria for customer use



WEISS spindle service on site - not just locally, but worldwide: quick help for optimal operation

Subject to change without prior notice
Printed in Germany
© Innomotics GmbH 2024

Innomotics GmbH
Bereich Spindeltechnologie
Birkenfelder Weg 14
96126 Maroldsweisach
DEUTSCHLAND
weiss-spindle.com

Transmittal, reproduction, dissemination and/or editing of this document as well as utilization of its contents and communication thereof to others without express authorization are prohibited. Offenders will be held liable for payment of damages. All rights created by patent grant or registration of a utility model or design patent are reserved.

The Siemens Businesses Large Drives Applications and Low Voltage Motors have already been transferred to Innomotics and the Siemens Business Weiss Spindeltechnologie GmbH will be transferred to Innomotics on April 1, 2024. The brand change from Siemens to Innomotics is ongoing.

Siemens', Innomotics' or WEISS' legal information, trademarks or logos contained in product related documents do not necessarily represent the actual branding used for the products. Any technical product information remains valid independently of the brand. Orders received as of August 1, 2024, will be confirmed exclusively with the product mark "Innomotics" and/or "WEISS" regarding the concerned products and services. Independent of the order date, all ordered products or services with delivery dates from April 1, 2025, will be delivered with the product mark "Innomotics" and/or "WEISS".

